



Case Study

Digital transformation at Herter Edelweiss Jersey – transparency, speed and process reliability in textile manufacturing

Herter Edelweiss Jersey decided to replace a legacy system that had grown over time and had reached its limits due to a lack of integration and manual processes. The aim of the project was to digitally transform all commercial and production-related processes – from order entry to inventory management.

Despite ambitious conditions – direct go-live in the production environment, a minimal schedule and parallel system management – the transition

went smoothly. The decisive factors were the inteos® project team’s in-depth understanding of the processes and the close, solution-oriented cooperation with Edelweiss.

A MODERN TRADITIONAL COMPANY

Herter Edelweiss Jersey is a long-established circular knitting company based in Albstadt and has

been producing high-quality jersey and knitted fabrics for several decades. The company combines regional production with modern machinery and supplies both classic clothing segments and technical applications. High quality standards, short supply chains and a strong expertise in materials characterise the profile of this family-run business.

CHALLENGE: INVENTORY SYSTEM

The previous system environment was characterised by the following problems:

- › Non-German-speaking developer group – communication barriers, low adaptability
- › Outdated operating logic – tailored to individual users
- › Gross/net weights recorded manually – high effort and susceptibility to errors.
- › Inventory management in a separate system – susceptibility to errors and inconsistent data
- › No integration between systems – media breaks, double entry
- › Complexity in the commercial area despite the size of the company

The decision to use inteos® was based on its ability to map all relevant processes in a process-oriented, transparent and fully integrated manner.

HOW DOES IT WORK?

The inteos® approach combines commercial control, production planning and manufacturing processes in a continuous ERP/MES system:

- › Central master data management for articles and addresses
- › Transparent planning for production
- › Scanner-based and mobile data capture for inventories, stock movements and order picking
- › Real-time overview of orders, inventories and goods in circulation
- › Reduction of all paper-based processes in favour of digital, traceable workflows

Thanks to the standardisation of master data, repeated test imports, precise preparation and the project team's understanding of textile processes – the migration was completed quickly and smoothly.



IMPLEMENTATION – SPEED, PRECISION AND TEXTILE EXPERTISE

The project was characterised by high time pressure and the need to start directly in the production environment. Close cooperation with the customer, short decision-making processes and the textile expertise of the inteos® team enabled a fast and stable introduction.

Despite the complexity of the material and article portfolio, all critical processes – from planning to production to warehousing – were transferred without interruption. The workforce quickly accepted the new system, as the immediate benefits were directly noticeable in their everyday work.

FACTBOX

- › **Customer** Herter Edelweiss Jersey
- › **Project goal** Replacement of old system, complete process digitalisation
- › **Special features** Direct go-live, parallel old/new system phase, complex material processes
- › **Key modules** Order processing, production planning, warehouse & inventory management
- › **Result** Transparency, process reliability, speed, less manual work

WHAT ARE THE BENEFITS?

The introduction of inteos® has enabled Herter Edelweiss Jersey to significantly simplify and accelerate its processes in all areas of the company. Digital transparency now ensures a clearly structured data situation, on the basis of which decisions can be made more quickly and confidently. Stocks, production status and order progress can be tracked at any time, reducing turnaround times and enabling bottlenecks to be identified at an early stage. At the same time, a large part of the previous manual work steps – especially for weights, additions and stock movements – have been eliminated, which reduces the likelihood of errors and increases efficiency. The integration of the commercial area, knitting, finishing and logistics creates consistent processes without media breaks. Overall, Herter now has a modern, future-proof platform that supports growth, quality and further digitalisation steps in the long term.



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With inteos®, we have completely digitized our processes and created full transparency in value creation, from order processing to shipping. The textile expertise combined with the project team’s targeted project management enabled a smooth transition within six months.

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Patrick Herter,
Managing Director

Case Study



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THE PROJECT TEAM

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